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Quick Installation Manual
Wall in AP

V3.0.1

Warranty card

The following situations are not covered by free maintenance, the company can provide paid services, kindly pay attention:

- 1.The Device failure or damage caused by installation, use, maintenance, and storage doesn't meet the requirements of the instruction guidelines.
2. Out of the warranty period.
- 3.Alter or tear up the product barcode without authorization.
- 4.The product barcode or model number on the product warranty card does not match with the product itself.
- 5.Modification of its own inherent setting files or disassembly and repairing without the permission of the company.
- 6.Accidental factors or human actions cause product damage, such as exposing to on strong light, inputting inappropriate voltage, high temperature, water ingress, mechanical damage, falling, severe oxidation and rusting of the product etc..
- 7.1 Damage caused by delivery, loading and unloading during maintenance;
- 7.2 Product failure or damage caused by force majeure such as earthquake, fire, flood, lightning, etc..
- 8.The others failure or damage that are not caused by the product's own design, technology, manufacturing, quality and other issues.

Device after-sales service period and policy:

Product Category	Commitment Policy	Service Method
Wall in AP	One year warranty	Customer delivery for repair

User stub

In order to protect your rights , please fill in it carefully and keep it properly as a proof of repair:

Dealers Information	Model		Contact Number	
	Serial Number		Sold Date	
User Information	User Name		Contact Number	
	Address		E-mail	

Notice

- 1.This Warranty and replacement service is limited to the main body of the equipment, the accessories such as packaging and various connections, software products, and technical data are not covered by the warranty and replacement.
- 2.If the device has the issue within 15 days after purchasing, and the appearance is not scratched, we will replace it with a new device.
- 3.During the free warranty period(15 days after purchased but within 1 year), the product will be inspected by the company. After the issue is confirmed, the repaired product of the same model or similar performance model will be replaced. The replaced defective product belongs to the company; if the product is confirmed to be working properly after inspection, it will be returned as it is.
- 4.When we provide the after-sales service to you , please provide invoice and product warranty card. If you can't provide the above certificate, the free warranty period of the product will be calculated from the production date. If the product after-sales service needs to pay for maintenance, the same performance problem will enjoy a free warranty period of three months from the date of repairment. Please keep your maintenance certificate.
- 5.Products have been replaced or repaired by the company which will enjoy the remaining period of the original promised warranty plus a three-month warranty period.
- 6.The shipping cost of the repaired product shall be paid by the sender one-way.
- 7.The company does not assume any responsibility for other commitments that the distributor makes to you that are not guaranteed by the company.

GENATA Customer service

Technical Support Hotline:0755-23066179
E-mail:overseas@ztcable.cn
Address:Building 2, Gangzai Rd, Shajing St.
Bao'an District, Shenzhen, China
Post Code:518100

Product Certificate

PASS

Wall in AP



GNT-AP54ME5



GNT-AP61M15



GNT-AP61Q35

Name	2.4+5.8G wall in AP	WiFi 6 2.4+5.8G wall in AP	WiFi 6 2.4+5.8G wall in AP
Ship	MT7628+MT7613	MT7621A+MT7975DN+MT7905DAN	Qualcomm IPQ5000
wireless rate	11AC 1200	AX 1800	AX 3000
Working frequency	2.4/5.8GHz	2.4/5.8GHz	2.4/5.8GHz
Total Power	4.5W	7W	10W
Access Points	30	100	128
Power Supply Pattern	PoE 802.3af	PoE 802.3af	PoE 802.3af

① Install

1. Remove the 86 type network panel
2. Wait until the indicator turns green, then tighten the screws
3. Connect the network cable with the RJ45 port
4. Close the cover. Finished.

② Login device

The device supports web management, you can log in web for wireless settings and connect the PC via the AP.

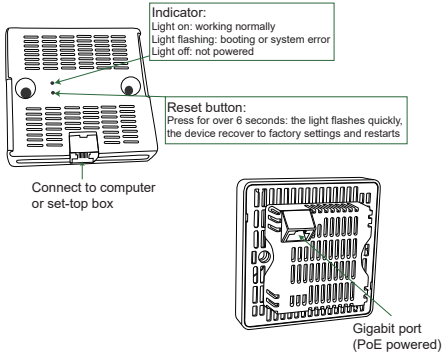
Change to IP6.6.6.xx, and enter the AP background system

Initial management address: 6.6.6.6

Initial management password: admin



Detailed introduction



Frequently asked question

What should I do if I can find the signal but cannot connect?

1.Please make sure that the name you connected and the password you entered are correct.

2.Use other wireless terminals, such as mobile phones or computers, to connect the WIFI, and confirm whether it can be used normally.

3.Please confirm that the AP is connected to the upper-level gateway normally. If the wireless terminal keeps showing that it is connecting or acquiring the IP address, but it still cannot connect successfully, you can try to delete or forget this network, and then reconnect to the signal. At the same time, ensure that the DHCP function of the upper-level gateway is open.

What should I do if the AC cannot find another AP?

The possible reasons are:

1. The RJ45 shell is poor connected or the cable is born. Try to change another RJ45 port or change a new cable.

2. AP is a new model or the factory software version is relatively new, and the old version cannot support it, you can try to upgrade to the latest.

3.The AP is damaged due to environmental reasons, upgrades, improper use, etc., but the probabilities are low

How to recover the AP to factory settings?

Connect the AP to the power supply, wait for a while (Until the AP open), use a needle to press the reset button, and hold for more than 6 seconds, After the AP light is on, the factory settings have been restored and the AP restarts.